

**The Pioneer Club,  
Heathlands Drive,  
Harpenden Road,  
St Albans.  
AL3 5AY  
Registered Charity: 302455**



## **Our Privacy Policy**

Your privacy is important to The Pioneer Club and we are committed to keeping you informed as to how we intend to use your personal information. References to “we”, “us” or “our” in this Privacy Policy are references to The Pioneer Club, a charity registered in England and Wales, registered charity number: 302455.

### 1. What information do we collect?

1.1 We will collect personal information from you when you complete our online disclaimer form. This will include your name, email address, home address, telephone numbers, contact preferences, date of birth (so that we know if you need to wear a helmet or be accompanied by a parent or guardian), as well as the details of someone to contact in the case of an emergency.

### 2. Our use of this information

2.1 Your personal information will only be used to ensure that you’ve completed the disclaimer before using the skatepark or to contact an emergency contact in case of emergency and to contact you from time to time by email or SMS Text Message with details of upcoming events or news at the skatepark that we feel may be relevant to you, and only if you have opted in to receive such communications.

2.2 We will only use your emergency contact’s details to contact them in case of an emergency.

2.2 We will not share your information with any other organisations, except in the case of SMS Text Messaging where we use the company Text Marketer to send out our messages, and only if you have opted in to receive such communications. Every SMS Text Message we send out will

give you the option to opt out from SMS Text Message marketing in the text.

### 3. Security

SEP 3.1 We will take reasonable precautions to prevent the loss, misuse or alteration of the information you provide us with.

3.2 We will only retain your information for a maximum of two years from your last visit to The Pioneer Club. If it has been more than two years since your last visit, you will need to complete the online disclaimer again.

3.2 Communications to you regarding The Pioneer Club will be sent by e-mail or SMS Text Message, provided you have opted in to receive such communications. E-mail unless encrypted is not a fully secure means of communication. Whilst we endeavor to keep our systems and communications protected against viruses and other harmful effects we cannot bear responsibility for all communications being virus-free.

### 4. Further information

SEP 4.1 If you would like to view the information we hold about you, would like us to correct or update any of your information, or if you would like to have your information deleted from our records, then please email us at [info@pioneerclub.co.uk](mailto:info@pioneerclub.co.uk)

4.2 This privacy policy may be updated from time to time, so please check it periodically.

4.3 Links within our site to other websites are not covered by this privacy policy.

PLEASE READ THIS PRIVACY STATEMENT IN CONJUNCTION WITH THE TERMS AND CONDITIONS PUBLISHED ON OUR WEBSITE.